In an effort to streamline the process for Veterans and their medication needs, please review the following information.

Scenario #1—Veteran was sent to private non-VA facility for treatment.

Veteran can take prescriptions to their VA for our pharmacy to fill the medications. We do have a formulary and there is the chance that if a non-formulary medication is prescribed, we will be contacting the ordering provider to change the medication to our formulary item.

To view our formulary items, please visit:  www.pbm.va.gov/NationalFormulary.asp

Scenario #2—Veteran went to private non-VA facility for treatment on their own.

Veterans must present any prescriptions to their VA provider to have the VA provider provide medication reconciliation and to determine if the Veteran needs to have these orders issued by the VA provider. The VA is not required to fill these medications unless the VA provider determines they are necessary and re-issues the medications under their (VA Provider) name.

Scenario #3—Veteran was sent to private non-VA facility for treatment and is discharged after the VA Pharmacy has closed.

The Veteran can take prescription for URGENT medications such as pain medications or antibiotics to any local pharmacy and pay out of pocket for the medication. The Veteran then must submit the receipts to the business office for reimbursement. (note: reimbursement is not immediate and may take several weeks for processing). If the medications are not urgent, the Veteran can present these prescriptions to the Outpatient Pharmacy during normal business hours for filling.

Scenario #4—Veteran sent to private non-VA facility for treatment and needs to be discharged on HOME IV THERAPY.

Our facility has a process that must be completed in order for the VA to cover the home IV therapy. This process involves setting up the therapy through an outside home infusion company, setting up nursing care, and other related tasks. WE NEED AS MUCH ADVANCED NOTICE AS POSSIBLE FOR THESE VETERANS. If we receive notification late in the day for these Veterans, it may be the next day before we can get all of the services in place and approved. We request 24-hour pre-notification for HOME IV Therapy. Orders received after 10 am for HOME IV Therapy may not be approved and authorized until the next day.

WE NOW ARE CAPABLE OF RECEIVING PRESCRIPTION ORDERS BY E-PRESCRIBING. PLEASE UTILIZE THIS SERVICE IN LIEU OF PAPER PRESCRIPTIONS.